

# Difficult Conversations at End-of-Life

Thursday, 15 July 2021

Virtual Workshop



## Supported by North and West Metropolitan Regional Palliative Care Consortium

Communicating with patients and families at end-of-life is challenging and requires clinicians to draw on a distinct set of communication skills. Many health professionals do not feel they have these skills or are uncomfortable discussing prognosis and end-of-life issues.

This one-day workshop will provide participants with understanding of communication in healthcare fundamentals and a range of strategies for practical implementation. Participants will have the opportunity to apply learning to clinical scenarios, guided in each exercise by experts in healthcare communication education.

## Workshop Learning Objectives

During this workshop participants will:

- Gain awareness of the evidence-based frameworks and models for effective communication in health care
- Develop skills to observe and deconstruct clinical consultations by analysing video recordings of clinical scenarios
- Reflect upon personal challenges and conversations with patients, families and carers that are difficult
- Apply new skills by engaging in experiential learning with simulated patients.

## Who should attend?

All health professionals working in clinical settings who would like to develop their skills and confidence to engage in difficult conversations with patients, families and carers.

## Facilitators

This workshop will be facilitated by experts in healthcare communication from Deakin's Centre for Organisational Change in Person-Centred Healthcare.

**Professor Peter Martin**

**Ms Meg Chiswell**

## Course Details

**Dates:** Thursday, 15 July 2021

**Time:** 9.30am - 4pm

**This workshop will be delivered in 3x 90-minute interactive sessions**

**Session 1: 9:30am – 11:00am**

**Session 2: 11:30am – 1:00pm**

**Session 3: 2:30pm – 4:00pm**

**Location:** Virtual Workshop

**Registration:**

Click on the following link to register for this one-day workshop [Workshop Difficult Conversations at End-of-Life](#)



Deakin University CRICOS Provider Code: 00113B

